

# **Emergency Numbers in France**

**If you are unsure or do not know which number to call, dial 112.**

112 is the European emergency number: it is available 24/7 and connects you to the appropriate emergency service.

## **112 – European Emergency Number**

It is a single emergency number valid throughout the European Union. It directs callers to the appropriate service.

## **15 – SAMU (Medical Emergencies)**

Life-threatening emergencies: severe illness, respiratory distress, serious accidents.

## **18 – Fire Brigade**

Fires, accidents, rescue operations, situations of immediate danger.

## **17 – Police / Gendarmerie**

Violence, assaults, theft, threats, immediate danger.

## **114 – Emergency Services for Deaf or Hard of Hearing Individuals**

Accessible by SMS, fax, or video call. Available 24 hours a day.

## **116 117 – On-Call Doctor**

Non-life-threatening medical emergencies during nights, weekends, and public holidays.

## **3114 – National Suicide Prevention Hotline**

Listening support, guidance, and referral services. Free, confidential, and available 24 hours a day.

## **119 – Child Protection Hotline**

To report situations of abuse or danger involving a child.

## **197 – Gas Emergency Service (GRDF)**

Gas leaks, suspicious odors, and gas-related hazards.

## **115 – Emergency Social Services (SAMU Social)**

Emergency housing, assistance for homeless individuals, and immediate social support.

**39 19 – Violence Against Women Hotline**

Domestic, sexual, or psychological violence. Anonymous and free of charge.

**116 006 – France Victims Support**

Legal and psychological assistance for victims (assault, violence, theft).

**116 123 – SOS Friendship**

Listening support for loneliness, emotional distress, and anxiety.

**3018 – National Hotline Against Online Abuse**

Cyberbullying, online threats, especially for young people.

**3939 – Allô Service Public**

Administrative guidance in urgent situations.

**196 – CROSS (Maritime Rescue Coordination Center)**

Sea emergencies: shipwreck, person overboard, vessel in distress.